



The Congress Lake Club ~ Est. 1896

Experience the unique lifestyle of a resort-like getaway only minutes from home



Congress Lake Club Clubhouse Manager

1 East Drive, Hartville Ohio 44632 www.congresslakeclub.com

Facebook: CongressLakeClub Instagram: @CongressLakeClub

Position Overview

This is an exceptional opportunity for an entry level manager wishing to take the next step in their career. Working as part of a team of cross-departmental managers and reporting to the Assistant General Manager, the Clubhouse Manager primarily oversees ala carte dining, beverage, and banquet supervisors and staff; and actively manages all FOH F & B services and reception, including overnight rooms.

Club Facilities

Congress Lake is an exclusive private country club located in the greater Akron/Cleveland metropolitan area. The Club, one of the oldest in Ohio (1896), has about 375 members and features a 900-acre property with 90 upscale full-time residences; a Donald Ross golf course; a 300 acre private lake for boating, sailing, and fishing; a resort style swimming pool, racquet sports including 6 Har-tru courts, 2 platform courts; and a 50,000 square foot clubhouse with indoor and outdoor dining, banquet facilities, 8 newly renovated hotel rooms, 2 kitchens, and multiple F & B outlets.

Our Core Values

- The Congress Lake Club is thoroughly committed to its employees first by providing a **positive, fun, and hospitable work environment.**
- We are **part of the Congress Lake Club**, not an employee of a department.
- We have uncompromising standards of **Integrity, Respect, & Honesty.**
- We are disciplined in our adherence to **details, standards, procedures, & policies.**
- We understand we are in the **Hospitality Business** First & Foremost

Club Employment Culture

CLC's Core Values reflect our true culture and managing by these values maintains the culture. The Club's leadership is committed to these values. Our management structure is an actual Chief Operating Officer model with limited committee involvement. Paul Showalter, CCM, a 25-year club manager, has



The Congress Lake Club ~ Est. 1896

Experience the unique lifestyle of a resort-like getaway only minutes from home

led CLC since 2007 as its GM/COO. Showalter and Club leadership are committed to the professional development and advancement of its management team. He is a past President of the Greater Cleveland Club Managers Association.

Currently five CLC managers are active CMAA members; all having attended World Conference and various BMI's. Under Showalter's mentorship, past CLC managers have earned CCM's at Congress; have gone on to general management and upper management positions at other clubs across the country. Club Management is also committed to a healthy work/life balance with a five- day work week, being typical for the management team.

Community/Region

The Akron/Cleveland metropolitan area is a thriving region with championship professional sports, nationally recognized performing arts, and a vibrant entertainment and dining scene. Kent, Ohio, home of Kent State University and its 30,000 students, is a great living community for young professionals, only a 15-minute commute to the Club, and has an extremely affordable cost of living.

Position Qualifications

- Private club and supervisory experience with progressive career growth
- Personal traits: integrity, positivity, creativity, extroverted, detail oriented, & team oriented
- Leadership skills necessary including the ability to supervise, motivate, and coach employees
- Willingness to learn and grow professionally
- Dynamic interpersonal and written communication skills
- Highly organized and presents a professional demeanor
- College degree preferred

Compensation & Benefits

- Starting Base Salary well above industry standard. Based on experience and qualifications with annual performance increases, and holiday bonus
- Relocation expenses
- Health insurance with a 22.5% employee contribution for individual and family, supplemental insurance available for life, dental, vision, and other coverages
- CMAA National and chapter dues, professional education expenses
- 401k plan with a 4% match (immediate vesting), 125 Plan, 3 weeks PTO, 5 days annual sick pay

Please send resumes to:

Christine Kuznik
Assistant General Manager
1 East Drive
PO Box 370
Hartville, OH 44632

For Onsite Interviews at Conference please send resume to:

Paul Showalter, CCM
General Manager
generalmanager@congresslakeclub.com
Please include your phone # so an interview can be arranged in San Diego



The Congress Lake Club ~ Est. 1896

Experience the unique lifestyle of a resort-like getaway only minutes from home

PHONE: 3308779318

Clubhousemgr@congresslakeclub.com